

2022 Report to Our Communities

**W** Health System









**SPINAL FUSION** 



**COLON CANCER SURGERY** 







**AORTIC VALVE SURGERY** 



**HEART ATTACK** 



**HEART BYPASS SURGERY** 



**HEART FAILURE** 









**Jeff Samz** 



Philip W. Bentley, Jr.

## We are stronger together

ike no period in our history, the past 24 months brought unprecedented health, social and economic challenges to every community. The COVID-19 virus has been relentless and tragic for millions of people around the world and in the Tennessee Valley. Reflecting on this period, we extend our deepest sympathies to the families who have lost loved ones. To our staff, we express our sincerest gratitude for your sacrifices in caring for our patients and our communities. The stress of your daily challenge will never be fully appreciated by those not there. You have made a difference in a most difficult situation. You are proving every day that we are stronger together.

This 2022 report from Huntsville Hospital Health System does not attempt to capture the contributions that 18,000 staff members made for our patients in the past year. Their impact is immeasurable. What we hope to do in these pages is share with you how and why we are working together to improve the health of people who live in our region. Health care was undergoing change long before COVID-19, but the pandemic certainly sped up many changes.

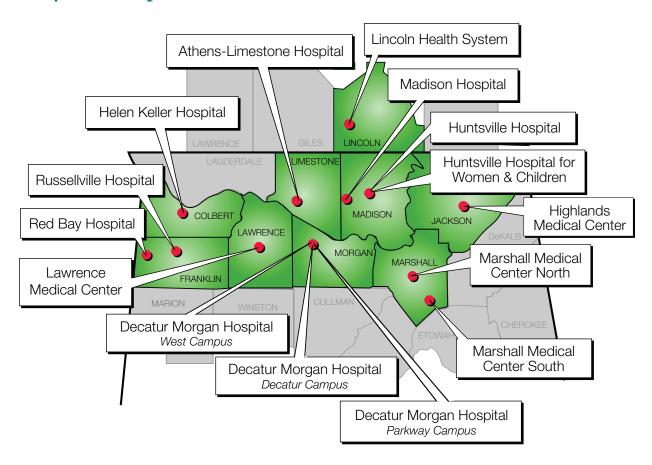
Huntsville Hospital Health System exists to serve our communities with safe, quality health care that is locally-controlled. We invest in local hospitals so that our communities have access to excellent care. We will continue to fight COVID-19, but we are not forgetting the other health priorities of our communities and our hospitals.

Thank you for supporting your hospital. The generosity of donors across our Health System helps provide resources for needed medical equipment and for vital programs. This past year confirmed again that you love your hospital. On behalf of all of the hospitals in Huntsville Hospital Health System, thank you for allowing us to care for you. In these uncertain times, we will continue to work hard and move forward together.

Chief Executive Officer

Philip W. Bentley, Jr. Chairman, Health Care Authority

#### **Health System Hospitals**



#### **Entities and Relationships**

#### **Obligated Entities**

Huntsville Hospital

Huntsville Hospital for Women & Children

Madison Hospital

Huntsville Hospital Foundation

Caring for Life (Hospice Family Care)

Athens-Limestone Hospital

Decatur Morgan Hospital

- Decatur campus
- Parkway campus
- Decatur West

Helen Keller Hospital

Highlands Medical Center

- Cumberland Health & Rehab
- Highlands Health & Rehab

Marshall Medical Centers

- North and South Red Bay Hospital

#### Other Ownership Relationships

Continuum RX (Home Infusion)

North Alabama Community Care The Surgery Center of Huntsville

Alliance Cancer Care

North Alabama Managed Care Inc.

CompOne

First Community

Health Group of Alabama (HGA)

- Occupational Health Group
- Laundry
- Medicaid Maternity Care
- Home Medical Equipment

LHC Home Care

HH Urgent Care

HH Wound Care

#### **Management Agreement**

Lawrence Medical Center

#### **Affiliate Relationships**

Lincoln Health System

St. Jude Hospital Affiliate Clinic

Russellville Hospital

#### **Emergency Medical Services**

City of Decatur

Colbert County

Franklin County

Limestone County

Jackson County

Marshall County

#### Partnership

Viva Medicare



Provide high quality care and services that will improve the health of those we serve.

To be one of the best health systems in America and consistently strive to provide clinical and service excellence.

Safety, Compassion, Integrity, Excellence, Innovation, Accountability and Equality

#### The Health Care Authority of the City of Huntsville

Governing body of Huntsville Hospital Health System



Philip W. Bentley, Jr. Chairman



Mike Goodman Vice-Chairman



Frank Caprio Secretary-Treasurer



Amit Arora, MD



Jim Bolte



**Kerry Fehrenbach** 



**Tharon Honeycutt** 



Janice Johnson



Macon Phillips, MD



**Beth Richardson** 



**Roy Rollings** 

#### Thank you, Bhavani

We want to express our deepest appreciation to Bhavani Kakani who recently ended three terms of volunteer service on the Health Care Authority Board. Bhavani's compassion and commitment has been a driving force in our mission to provide quality health care to patients throughout our region.



# moving forward together

n 2007, when Athens-Limestone Hospital (ALH) affiliated with Huntsville Hospital, new ground was broken in the delivery of health care in North Alabama. As the relationship between the neighboring community hospitals evolved, some wondered if ALH could survive in a health care world that was being rapidly reshaped by economic forces.

Fifteen years later, it is safe to say that Athens-Limestone Hospital is alive and well as the first member of what is today known as Huntsville Hospital Health System. In fact, ALH's successful experience opened the door for many other community hospitals to choose Huntsville Hospital as their partner.

In 2022, Huntsville Hospital Health System is a model for regional cooperation in delivering locallycontrolled health care services across the Tennessee Valley. Since Athens' decision to affiliate with Huntsville Hospital, other communities have followed suit: Decatur, Sheffield, Red Bay, Moulton, Boaz-Albertville, Guntersville-Arab, and most recently, Scottsboro. Hospitals in each of these communities, along with Huntsville and Madison, are connected by a common mission and a commitment to support each other. Huntsville Hospital Health System is proving that communities and patients are better served when local hospitals are working together. Combined, the Health System and its staff of 18,000 employees served a half million patients in 2021.

... the mission of each of our hospitals is the same — to serve our communities with the best care we can. ""

- Jeff Samz

**Jeff Samz** was named CEO of Huntsville Hospital Health System in June of 2021, succeeding David **Spillers** who retired after 15 years in the role. Samz is not a newcomer to the Health System, having spent more than 12 years here as Chief Operating Officer. He is quick to share the benefits of the collaborative approach that Huntsville has taken.

"What we have done in health care across our region is align ourselves with other community-led hospitals. No matter where you go in our network the mission of each of our hospitals is the same — to serve our communities with the best care we can," said Samz. "All of us have served our communities for decades. It is amazing what is possible when you start with a history of the same values and missions."

While mission alignment has helped hospitals choose partners, there have been many factors which helped speed up the process. "I don't think there is any industry that has more challenges today than health care," said Samz. "It is almost impossible for a hospital to stand alone in this environment. The economic pressures are overwhelming with the cost of technology, drugs and supplies, and the challenge of obtaining capital funds to maintain and improve facilities and acquire technology."

Perhaps the most pressing obstacle facing hospitals today is staffing. It's not a new concern, but the pandemic has brought it to the forefront. "It has certainly reached the critical stage in the clinical professions," said Samz. "Nurses, therapists, aides, all across our Health System we are focused on recruiting and retaining employees."

Samz believes the answer to the workforce challenge will come from multiple efforts, including partnerships with colleges and universities. Three years ago the hospital partnered with Calhoun Community College and the State of Alabama to build a nursing simulation lab at Calhoun's Huntsville campus. The addition of the lab enabled the college to begin producing an additional 50 nurses each year. Just recently, Huntsville Hospital announced a program with Drake State Community and Technical College to train licensed practical nurses for employment at the hospital.

"Whether it's Calhoun, Drake State, Alabama A&M, Oakwood or UAH, we are exploring ways to develop



Tracy Doughty, Huntsville Hospital president, signs workforce agreement with Drake State president, Dr. Patricia Sims.

workers for our future, including training them ourselves," he said.

For many years the hospital has operated a variety of training programs on the main campus, including schools for radiologic technologists, surgical technologists, patient care aides, perioperative nurses, and pharmacy technicians. These programs are accredited and are vital to keeping the pipeline flowing into the hospital's workforce.

"We do everything we can to build our own team," Samz said.

He is proud of the efforts that the Health System is making in workforce development, but it takes time and resources. "We're here for the long haul, and we are optimistic that what we are doing will benefit our hospitals and the communities that we serve."

## Working together

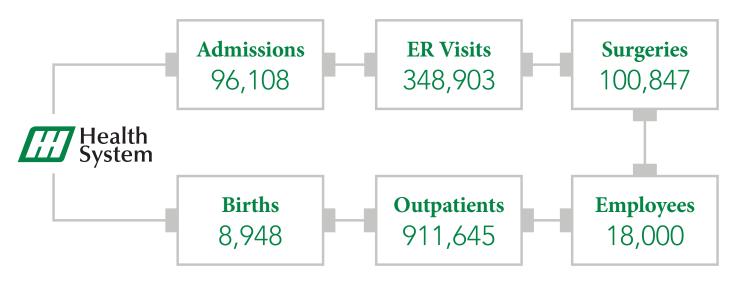
Here are some of the ways that community hospitals in the Huntsville Hospital Health System are working together to improve services and contain health care costs in the Tennessee Valley.

- Operating a central laundry facility was the first joint endeavor of hospitals in the region. Tons of laundry moves through the facility each day and is delivered to all Health System locations.
- Group purchasing of supplies, pharmaceuticals and equipment helps each hospital in its effort to contain costs.
- Recruiting physicians is a critical need across the region and is more effectively done together.
- New construction and updated facilities are evident throughout the Health System — in Athens, Decatur, at Helen Keller Hospital, Madison, Huntsville, and a \$61 million project underway at Marshall Medical Center South in Boaz-Albertville.

- Workforce development through educational partnerships and internally-developed training programs are targeted for key areas of needs.
- Becoming a safe and high reliability organization is a major priority for the System. All employees are trained in the System's safety culture.
- Shared clinical expertise like the North Alabama Neuro Stroke Network and other collaborative efforts among clinicians.
- COVID-19 response in testing, treatment and vaccination.



#### 2021 Health System Statistics\*



\*For the fiscal year ending June 30, 2021

#### A safety net for our region

Huntsville Hospital Health System serves as the health care safety net for communities throughout the Tennessee Valley. Caring for all patients, regardless of their ability to pay, is part of the mission of community-owned hospitals. Charity care for children and infants, as well as adults, is rendered every day in our facilities. In fiscal 2021, the Health System provided \$117,362,401 in uncompensated care. The value of this care is calculated on the actual cost of providing the care, not on the charges.

Charity and **Uncollectible Accounts** \$107,505,113

**Community Health Initiative Grants** \$500,000

Uncompensated Medicaid & Medicare \$9,262,425

**Support for Schools** \$1,250,000

**Total Uncompensated Care** \$117,362,401





#### Leading the fight

Since March of 2020 Huntsville Hospital Health System has led the fight in the Tennessee Valley against COVID-19. From testing to treatment to vaccination, our team has gone above and beyond for their communities.











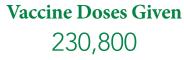


**Patients Admitted** 11,993













Visits to Fever & Flu Clinic 58,875





## **Huntsville Hospital**

Huntsville Hospital is a licensed 881-bed facility that is the second largest hospital in Alabama. Huntsville Hospital was founded in 1895 by volunteers and has maintained a rich history of community service and advanced health care. The hospital serves as the tertiary referral center for more than a million residents of North Alabama and south central Tennessee. Major programs include comprehensive cardiovascular services, Level 1 trauma and emergency care, full surgical services, including neurosurgery and orthopedics programs, medical services, outpatient services, Physicians Network and a dedicated Women & Children's facility on campus. Huntsville Hospital is the flagship facility of Huntsville Hospital Health System which encompasses more than a dozen community hospitals in the region with 2,200 hospital beds and 18,000 employees, making it the largest single employer in the region. The hospital and the Health System are governed by the Health Care Authority of the City of Huntsville.



Tracy Doughty
President and
Chief Operating Officer

#### 2021 Quick View

Admissions 41.955

**ER Visits** 76,308

Surgeries 33,691

Outpatients 316,465

July 1, 2020 - June 30, 2021

#### **Highlights**

- Led the way in COVID-19 testing, treatment and vaccination in Madison County
- Established and operated the Huntsville Hospital Community Vaccination Clinic at John Hunt Park.
- Opened the seven story, state-of-the-art Orthopedic & Spine Tower on the main campus in August 2021
- Tharon Honeycutt, Janice Johnson and Roy Rollings were appointed to the Health Care Authority board.
- Jeff Samz succeeded David Spillers as CEO of Huntsville Hospital Health System.
- Tracy Doughty was named President and Chief Operating Officer.



New Orthopedic & Spine Tower





## HH for Women & Children

Huntsville Hospital for Women & Children offers the most advanced pediatric health care in the region including pediatric emergency services, pediatric intensive care, Level III neonatal intensive care and pediatric surgery. We are also home to one of only eight St. Jude Children's Research Hospital Affiliate Clinics in the nation. Specialized health care for women includes an advanced maternity program that is one of Alabama's largest, women's surgical services, the F. Joseph Kelly Adult Intensive Care Unit, and a comprehensive Breast Center.

#### **Highlights**

- Thanks to an anonymous donor, we replaced one of our Kids Care pediatric transport ambulances
- Delivered 4,485 babies in 2021, including a record number of 26 in one day
- Admitted 1,099 babies to the Regional Level III Neonatal Intensive Care Unit. Had a high census in the NICU of 84 babies at one time.
- Started a Postpartum Support Group for new mothers
- Expanded the Milk Lab

## **Admissions**

2021 Quick View

7,450

**ER Visits** 25,197

**OB ER Visits** 

8,317 **Births** 

4,485

**Neonatal Days** 22,506









## **Madison Hospital**

Madison Hospital is a 90-bed facility that opened in February 2012 to serve the residents of the City of Madison and western Madison County. The hospital is the hub of a 25-acre campus which offers comprehensive emergency services, medical and surgical services, maternity services, and advanced imaging, outpatient, wellness and physician services. Madison Hospital was built with the infrastructure to double in size as more health care services are needed for the fast-growing community.

#### Hospital Advisory Board

Mike Goodman
Chairman
Beth Richardson
Jim Bolte
Bobby DeNeefe
Gerald Dupree
Paul Finley
Matthew Hunt, MD
Jeff Johnson, MD
Carole Jones
Krishna Srikakolapu
Taron Thorpe
Clarence Tidwell
Carmeleita Winburn

#### Highlights

- Tested, treated and vaccinated thousands of Madison residents in the fight against COVID-19
- Implemented ACLS (Advanced Cardiac Life Support) and PALS (Pediatric Advanced Life Support) training across the Madison campus
- Received the Platinum Award from the National Organ Donation program
- Implemented a workforce development program with Madison City Schools
- Celebrated the 10th anniversary of Madison Hospital in February 2022
- Madison Hospital employees won the Health System campaign to donate food items for local families and individuals with food insecurity challenges.



Mary Lynne Wright
President

#### 2021 Quick View

Admissions 6,052

**ER Visits** 45,930

Surgeries 4,722

**Births** 1,275

Outpatients 30,881







## **Athens-Limestone Hospital**

Athens-Limestone Hospital is a licensed 71-bed hospital that opened in 1951. ALH affiliated with Huntsville Hospital in 2007. An acute care hospital, ALH also has a Long Term Acute Care (LTAC) unit. The hospital has more than 900 employees and a medical staff of more than 150 physicians. ALH is proud to be a Blue Cross and Blue Shield of Alabama Tier 1 hospital and recognized for having the highest level of compliance in the areas of quality awareness, patient safety and financial awareness.

#### Hospital **Advisory Board**

**Camilla Gaston** Chairman

**Kyle Bridgeforth** 

**Russ Mitchell John Curtis** 

**Pat King** 

Paul Fry, MD

Patrick Boyett, DO

Crystal Walker, MD

Jim Moffatt

William C. Ming, Jr.

**Bethany Shockney** 

**Tom Norton** 

#### **Highlights**

- COVID-19 response: Tested 15,541, treated 1,083 inpatients, 1,513 monoclonal infusions, 37,282 vaccinations
- Opened new family practices: Athens Community Care and Tanner Community Care
- Clinical Excellence Award for wound care from Healogics
- Alabama Performance Excellence Program Tier 2 Award
- Athens-Limestone Chamber of Commerce Public Service Award
- 2021 Limestone NAACP Freedom Fund Celebration Award for Outstanding Governmental Agency of the Year



Traci Collins President

#### 2021 Quick View

**Admissions** 

3,474

**ER Visits** 

26,885

**Surgeries** 

8,408

**Births** 403

**Outpatients** 111,517





## **Decatur Morgan Hospital**

Decatur Morgan Hospital is the umbrella for our three facilities in Decatur and Morgan County. The main campus is the renovated former Decatur General Hospital which has served the community since 1915. The former Parkway Medical Center and nearby Decatur West behavioral health facility are also vital to the services provided by Decatur Morgan Hospital. More than 1,400 employees and 200 members of the medical staff help ensure that quality care is provided in the community and the region.

#### Hospital Board Members

Nicholas Roth
Chairman
Philip W. Bentley, Jr.
Judge David Breland
Melissa C. Craig
Rodney Harney, MD
Randall Riehl, MD
Ken Schuppert
C. Wallace Terry
Bill Wyker

#### Highlights

- The DMH vaccine outreach team visited businesses, churches and schools, giving approximately 6,500 on-site vaccine doses in addition to the 25,000 doses given at our vaccine clinic.
- Brought ER doctors in-house as hospital-employed physicians to provide the highest level of specialized emergency care for the Decatur-Morgan County community.
- The Decatur City Council gave DMH approval to operate a full-time ambulance service for the community.
- Opened a new Congestive Heart Failure Clinic to help patients manage symptoms on an outpatient basis.
- Launched a new state-of-the art Mobile Medical Unit to provide health screenings and education, workforce development and disaster relief.
- Dr. James E. Boyle was recognized as Citizen of the Year by the Decatur Morgan Chamber of Commerce.
- The DMH Director of the Year was Jeffrey Sherrill, Jr., RRT, director of respiratory therapy



Kelli S. Powers
President

#### 2021 Quick View

## Admissions 10,696

## **ER Visits** 46,347

## Surgeries 5,187

#### Births 362

#### Outpatients 178,532





North Alabama's only behavioral health hospital

## Decatur Morgan Hospital West

Decatur Morgan West is a 64-bed facility that offers confidential inpatient and outpatient psychiatric programs for children, adolescents and adults. Our safe, structured programs focus on patients who can best be served in a short-term to medium length of stay setting. Our specialized, multi-disciplinary team utilizes interactive/interpersonal therapies to work with patients in the way they think, feel and behave. The treatment team consists of psychiatrists, counselors, social workers, activities therapists, nursing staff and teachers.

#### **Child and Adolescent Programs**

- Our inpatient program cares for children and adolescents experiencing emotional and behavioral problems such as depression, mood swings, suicidal thoughts, self-mutilation or violent and aggressive behavior.
- Our team works closely with the patients and family members utilizing psychotherapy, family therapy as well as recreational therapy.
- A separate children's unit and adolescent unit, focusing on age-appropriate care administered by a multidisciplinary team of mental health professionals led by a psychiatrist.





## Helen Keller & Red Bay Hospitals

Helen Keller Hospital in Sheffield was established in 1921 and named after America's first lady of courage, Helen Keller, who was a native of nearby Tuscumbia. The hospital operates 185 licensed acute care beds and employs more than a thousand staff members. Helen Keller Hospital became a part of Huntsville Hospital Health System in 2014. Red Bay Hospital is a 25-bed facility operated by Keller in Red Bay, Alabama, since 1967.

## Hospital Advisory Board

Steve Hargrove
Chairman

Alford Boyd, Jr.
Belinda Carmichael
Larry Collum
Larry Holcomb, MD
Aaron Karr, MD
Andy Mann
Mark McIlwain, MD
David Ruggles
Keller Thompson

#### **Highlights**

- Created a COVID-19 Recovery Program
- Established a Parkinson's Disease Management Program
- Created an Infectious Disease Unit
- Celebrated 100 years of service in March 2021
- Renovated our pediatric unit and renamed it in honor of longtime local pediatrician Dr. Das Kanuru
- Acquired new equipment for infants and mothers in labor & delivery department, including the JADA System.
- Keller Wound Healing Center received a Center of Distinction Award
- Red Bay Hospital successfully recertified in mammography and laboratory services



Kyle Buchanan President

#### 2021 Quick View

## Admissions 8,585

## **ER Visits** 34,234

## Surgeries 5,708

#### Births 713

## Outpatients 61,069

July 1, 2020 - June 30, 2021

The data above includes statistics from Red Bay Hospital, an affiliate of Helen Keller Hospital.







## **Marshall Medical Centers**

Marshall Medical Centers provides comprehensive inpatient and outpatient health care services to the residents of Marshall County and the surrounding area. With two hospitals, nine outpatient locations and a highly trained team of physicians practicing 26 specialties, Marshall Medical is a convenient choice for local health care. Marshall Medical Center North is a licensed 90-bed hospital in Guntersville, and Marshall Medical Center South is a licensed 150-bed facility in Boaz.

#### Hospital **Advisory Board**

**Roy Rollings** Chairman

Pat Allen

Mike Alred

**Liles Burke** 

Jenna Carpenter, DO

Stan Chaffin

Wayne Crews

Andrea Elrod

Tim McRae

**David Walker** 

Winter Wilson, DO

Jeff Samz

Philip Bentley, Jr.

#### **Highlights**

- Work is underway on a \$61.3 million expansion at Marshall Medical Center South which will include 64 new patient rooms, major renovation of existing outpatient areas, relocation of the main entrance, new cafeteria and gift shop, and 125 additional parking spaces.
- Launched hemodialysis service for hospitalized patients at Marshall South
- Marshall Cancer Care Center, a 22,000-square-foot facility that offers radiation and medical oncology care
- New partnership established with Mayo Medical Laboratories
- Marshall Wound Center named Healogics Center of Distinction
- Began providing athletic trainer support to Albertville City Schools and the Sand Mountain Park and Amphitheater
- Cheryl Hays, President of MMC, announced plans to retire after a 23-year career at Marshall. Chris Rush was named to succeed her.



**Chris Rush** President

#### 2021 Quick View

**Admissions** 

6,886

**ER Visits** 

51,608

**Surgeries** 

6,674

**Births** 

1,334

**Employees** 1,548





## **Highlands Medical Center**

Highlands Medical Center in Scottsboro is a licensed 170-bed hospital and the newest member of Huntsville Hospital Health System, joining in 2021. The hospital was founded in 1951 and was originally known as Jackson County Hospital. In addition to the medical center in Scottsboro, the organization includes two nursing and rehab facilities, an urgent care, an occupational medicine program and several physician clinics. The organization employs more than 700 people.

#### Hospital **Advisory Board**

**Dawn Pettengill** Chair

Sen. Steve Livingston

**Mayor Jim McCamy** 

Vito Russo

Hal Nash

Stacy Ledwell

**Michael Counts** 

**Nancy Hodges** 

**Bob Matthews** 

Hardin Coleman, MD

**David Spillers** 

#### Highlights

- Led the community in the fight against COVID-19, providing testing for 25,099 people, treating 295 inpatients and giving 7,852 vaccination doses
- Opened new Wound Care Center
- Received 4-Star Quality Rating from CMS Hospital Compare
- Joined Huntsville Hospital Health System in October 2021



John D. Anderson President

#### 2021 Quick View

**Admissions** 

2,251

**ER Visits** 

15,113

**Surgeries** 

2,860

**Births** 

306

#### **Heart Center**

Huntsville Hospital's Heart Center is the hub of one of the nation's largest and most experienced cardiovascular programs. The Heart Center includes nearly 70 boardcertified cardiologists, cardiothoracic surgeons, cardiac anesthesiologists, and other advanced cardiac practitioners who serve patients in Huntsville Hospital and outpatients at locations throughout North Alabama. Under the guidance of our clinical team, patients have access to the most advanced cardiac services and technologies at Huntsville Hospital, including interventional cardiology, cardiovascular surgery, electrophysiology services, and congestive heart failure treatment. Huntsville Hospital's heart program is nationally recognized by U.S. News & World Report and is also rated as one of the Top 50 Cardiovascular Hospitals in America for superior clinical outcomes.





## **Cumberland Health** & Rehab

Cumberland Health and Rehab is a 100-bed short-term and long-term care facility located in Bridgeport, Alabama. As part of the Highlands Medical Center family of services, Cumberland Health and Rehab provides medical and nursing services, as well as physical and speech therapy services.

## **Highlands Health & Rehab**

Highlands Health and Rehab is a 50-bed short-term rehab and long-term care facility located adjacent to Highlands Medical Center in Scottsboro. The facility provides medical and nursing services, as well as physical, occupational and speech therapy services.





## **Hospice Family Care**

Caring for Life encompasses inpatient and outpatient care provided by Hospice Family Care. Caring for Life's Hospice Family Care inpatient facility is on the campus of Redstone Village Retirement Community. Our facility features 15 private patient rooms with screened porches, a non-denominational chapel, family gathering areas, a kitchenette and dining room combination, plus an unique outdoor garden area. Hospice is a special type of medical care for individuals with a life expectancy of six months or less.



## **Health System Physician Practices**

Huntsville Hospital Health System's physician practices include 599 primary and specialty care physicians, physician assistants, and certified registered nurse practitioners. These dedicated professionals are employed by the Health System and live in communities throughout the region. Last year, these providers served 1,157,018 patients in more than 600 health care settings in the communities that we serve.

<u>Specialty</u>	# Providers
<b>Huntsville Hospital</b>	
Breast Surgery & Oncology Clinic for Breast Care	3
Cardiology/Cardiothoracic Surgery/Cardi Heart Center (7 locations)	ac Anesthesia 90



Emergency Medicine HH Emergency Medical (3 locations)	53
Endocrinology & Diabetes Endocrinology & Diabetes Clinic	4
Gastroenterology Digestive Disease Center (3 locations)	16
General/Trauma Surgery & Critical Care Medicine Huntsville Surgical Associates & Trauma Services	13
General Surgery & Surgical Oncology Valley Surgical Associates (2 locations)	4
<b>GYN Oncology</b> Tennessee Valley Gynecologic Oncology	4
<b>Hospitalists</b> North Alabama Hospitalists (2 locations)	72

<u>Specialty</u>	# Provider
Maternal Fetal Medicine HH Maternal Fetal Medicine	3
Neurology HH Neurological Associates HH Neurology Consultants	1 4
<b>Neurosurgery</b> Spine & Neuro Center (5 locations)	21
<b>Obstetrics &amp; Gynecology</b> HH OB/GYN	12
Occupational Medicine Occupational Health Group (2 locations)	5
Pediatrics Hazel Green Pediatrics	3
Pediatric Neurology HH Pediatric Neurology	1
Pediatric Oncology & Hematology St. Jude Outpatient Clinic	5
<b>Pediatric Surgery</b> Tennessee Valley Pediatric Surgery	4
Plastic Surgery HH Plastic & Reconstructive Surgery	1
Primary Care HH Physician Care-Hampton Cove HH Physician Care-Bailey Cove HH Physician Care-Lowell Drive HH Physician Care-Airport Road HH Physician Care-Oakwood HH Physician Care-Madison (2 locations) HH Physician Care-Hazel Green HH Physician Care-Fayetteville, Tenn. HH Physician Care-Elkton, Tenn.	5 5 2 2 1 7 1 8 2
Pulmonary/Critical Care/Sleep HH Lung Center (3 locations)	11

Specialty	# Providers	<u>Specialty</u>	# Providers
<b>Athens-Limestone Hospital</b>		<b>Decatur Morgan Hospital</b>	
Family Practice/Primary Care Athens Community Care Capshaw Family Care Eastside Family Center Elkmont Community Care Medwest Clinic (FP & Pediatrics) Rogersville Family Care Tanner Community Care Waddell Center Family Medicine	2 2 1 1 2 2 1 5	Emergency Medicine Decatur Morgan Emergency Medicine (2 locations)  Family Practice Decatur Morgan Family Practice Decatur Morgan Primary Care Hartselle Family Practice Hartselle Valley Family Med	18 1 2 3 1
<b>General Surgery</b> Athens Limestone Surgical Care	1	Priceville Primary Care  Gastroenterology  Decatur Morgan GI & Nutrition	1
Hospitalists ALH Hospitalists	15	Decatur Morgan GI Hospitalist GI Partners of Alabama	2
		Hospitalists Decatur Morgan Hospital Medicine (2 locations) Internal Medicine Decatur Morgan Internal Medicine Hartselle Internal Medicine & Pediatrics	24 1 1
		Hartselle Primary Care	1
	28	<b>Neurology</b> Decatur Morgan Neurology	2
Internal Medicine Limestone Internal Medicine	1	Obstetrics & Gynecology Decatur Morgan OB/GYN	5
Valley Internal Medicine	4	Pediatrics	
<b>Obstetrics/Gynecology</b> Valley Obstetrics & Women's Pelvic Health	5	Decatur Morgan Pediatrics (4 locations)	9

3

1

7

3



Athens Limestone Pain Center

(2 locations)

**Pediatrics** Tots & Teens

**Urgent Care** Medical East

Pain

Specialty	# Providers	<u>Specialty</u>	# Providers
Helen Keller Hospital		Marshall Medical Centers	
Ear, Nose & Throat Keller ENT	2	Emergency Medicine Emergency Physicians North	21
Emergency Medicine Keller Emergency Medicine	9	ENT Masdon ENT & Facial Plastic Surgery	1
<b>Gastroenterology</b> Digestive Disease Center	4	Family Medicine Grant Primary Care Marshall Primary Care	2
<b>General Surgery</b> Surgical Associates of the Shoals	3	Gastroenterology  Medical Specialists of North Alabama	5
<b>Hospitalists</b> Keller Hospitalists	4	(2 locations)	J
<b>Obstetrics &amp; Gynecology</b> Keller OB/GYN	4	Hospitalists Marshall North Hospitalist Services Marshall South Hospitalist Services	4 4
	00	Obstetrics & Gynecology Medical Center OB/GYN (2 locations)	6
		Oncology Marshall Cancer Care Center	4
	mocon.	Orthopedic Surgery Orthopedic Associates of Marshall County	1
		<b>Psychiatry</b> Marshall North Inpatient Behavioral Health Medical Centers Behavioral Health Clinic	1 1
<b>Highlands Medical Center</b>		Pulmonology & Sleep	
Family Medicine Highlands Family Medicine	2	Pulmonary & Sleep Associates of Marshall Co. (2 locations)	5
Jackson County Family Medicine	1	Rheumatology Marshall Rheumatology Clinic	2
<b>General Surgery</b> Highlands Surgical Services	2	Vascular Surgery Northeast Alabama Vascular & Vein Specialist	1
<b>Hospitalists</b> Highlands Hospitalist Services	8		
Obstetrics & Gynecology Scottsboro OB/GYN Specialists	4		2
Occupational Medicine Highlands Occupational Medicine	1		5-
<b>Urgent Care</b>			

2

Scottsboro Urgent Care



## Philanthropy makes a difference

Your generous support of Huntsville Hospital Foundation is a vital factor in our ability to serve our communities with advanced health care services. Thanks to nearly 9,000 donors, the Foundation was able to provide a record \$7.1 million in funding in 2021 for Huntsville Hospital, Huntsville Hospital for Women & Children, and Madison Hospital. Gifts to the Foundation are targeted to make a difference in four key areas: world-class facilities, advanced technologies, specialized programs and skilled caregivers. Thank you for your commitment to our work.



Invested in continuous output monitoring technology, which optimizes cardiac performance for patients in the Cardiovascular ICU.



The new Daisy P. Swinton Scholarship Fund was launched, enabling future generations of nursing students to follow their dreams in memory of a Huntsville Hospital trailblazer.



Families can now see their sick or premature infants from anywhere via 70 new NICView bedside cameras



A new Kids Care ambulance is serving the region, thanks to one generous anonymous donor.



Pediatric care was enhanced with five new vital signs monitors.



Orbit joined the Canines for Coping facility dog team.



\$581,164 was invested in cutting-edge 3D mammography and biopsy equipment.



Madison Hospital's nursery is expanding its care for Level II infants because of one couple's planned gift.



The operating room at Madison Hospital has a new addition to its state-of-the-art imaging equipment a C-arm machine that guides surgeons in real-time.



Community support for Athens-Limestone Hospital Foundation continued throughout the pandemic. The Crystal Cup Golf Tournament raised more than \$31,000 for mobile medical carts in the hospital. The Foundation's 1951 Society raised \$23,500 in gifts from physicians. An emergency fund was established to provide personal protective equipment and assistance to meet the needs of the community during the COVID-19 Pandemic. \$40,948 was raised for the fund. ALH's Helping Hands Employee Giving Fund provided more than \$36,000 to hospital clinics and departments for items that were not budgeted.

Decatur Morgan Hospital Foundation raised more than \$400,000 during the year, reflecting incredible generosity of the community during the pandemic. The DMH Foundation also held its 37th annual Gala and presented the Caddell Grisham Award to Sen. Arthur Orr and Anita Walden. The Wells Clayton Whitworth Memorial Fund was established to provide assistance for burial and bereavement services for families in need after the loss of a newborn. Decatur Morgan Hospital launched a new Mobile Medical Unit that provides screenings and other services to underserved communities. The MMU was funded by gifts to the DMH Foundation.



Helen Keller Hospital Foundation hosted its annual Ed Borden and Steve Nesbitt Memorial Golf Tournament in October 2021. The event was a huge success as it produced funds to help renovate the Keller Breast Center for its new 3D Mammography machine. The Foundation helped the hospital celebrate its 100th anniversary in 2021 as well with commemorative fundraising opportunities. In Red Bay, the Walker Dempsey Foundation raised more than \$6,000 from local supporters in the midst of COVID-19 restrictions.

The Foundation for Marshall Medical Centers continued to bridge the community with the hospital, reminding everyone of the importance of philanthropy in accomplishing our hospital mission. During fiscal 2021, the Foundation raised \$601,760 in community support, including \$125,000 from the annual Gala and \$32,000 for the "Invest in the Vest" campaign to purchase ballistic vests for our Emergency Medical Services staff. The 4th Annual Sporting Clays Classic raised \$70,000 for new ICU furnishings that will be a part of the major expansion project at Marshall Medical Center South. An incredible \$208,000 was donated for free mammogram screenings for low income women and for the Patient Navigator program with Marshall Cancer Care Center.



The Foundation for Marshall Medical Centers raised \$32,000 for the "Invest in the Vest" campaign to purchase ballistic vests for our Emergency Medical Services staff.



untsville Hospital Health System is committed to being a highly reliable organization — one where safety is not only the first priority, but the primary driving force in everything we do. Our journey to high reliability incorporates best practices from health care and from other highly reliable industries, including airlines and nuclear power. Our pledge to you is to Be Safe, Be Caring, Be Kind. To deliver on that pledge requires the development of a culture of safety that our patients can count on every day. We have started our journey in each of our Health System hospitals, and we're convinced that it will lead to safer and better care for you and your family. As you review the measures below, we will be transparent in our reporting and determined in our efforts to provide you with the quality care that you seek.

Patient Safety Indicators (PSIs) are a set of measures that provide information on potential hospital complications and adverse events following procedures. The measure shown to the right includes the following PSIs: decubitus ulcer, iatrogenic pneumothorax, postoperative hip fracture, perioperative hemorrhage or hematoma, postoperative acute kidney injury, postoperative respiratory failure rate, perioperative pulmonary embolism or deep vein thrombosis, postoperative sepsis, postoperative wound dehiscence and accidental puncture or laceration. This index value is a ratio of observed to expected events. The goal is to remain below a score of 1.0.

Data source: Hospital Compare www.medicare.gov/hospitalcompare

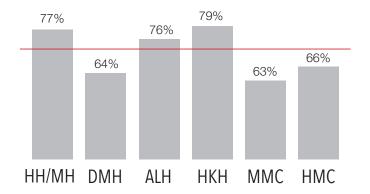
### **Patient Safety Composite Index**

July 2018 - December 2019



National Average 1.0

#### Inpatient - Willingness to Recommend July 2020 - March 2021



National Average 71%

#### **HCAHPS (Hospital Consumer Assessment** of Healthcare Providers and Systems)

is a national survey instrument and data collection methodology for measuring patients' perceptions of their hospital experience. The survey is conducted on behalf of CMS, which oversees Medicare and Medicaid. The "Willingness to Recommend" question measures the percentage of patients who answered "always."

Data source: Hospital Compare www.medicare.gov/hospitalcompare

#### **CHART KEY**

HH - Huntsville Hospital MH - Madison Hospital DMH - Decatur Morgan Hospital ALH - Athens-Limestone Hospital

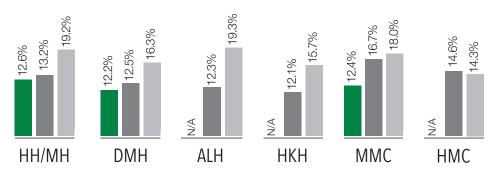
HKH - Helen Keller Hospital MMC - Marshall Medical Centers HMC - Highlands Medical Center \*Huntsville Hospital data includes Huntsville Hospital and Huntsville Hospital for Women & Children. Decatur Morgan data includes Decatur and Parkway campuses. Helen Keller data does not include Red Bay Hospital.



**30-day mortality rates** are the percent of patients who expire within 30 days of being hospitalized. Mortality rates are considered an "outcome of care" measure and show what happened after patients with certain conditions receive care. The rates are "riskadjusted," meaning the calculations take into consideration the patients' severity of illness upon admission.

Data source: Hospital Compare www.medicare.gov/hospitalcompare

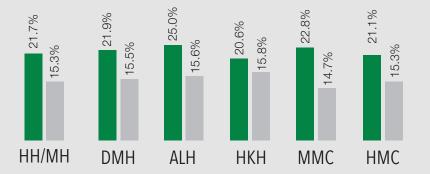
#### **30-day Mortality Rates** (30 days from admission) Inpatient Medicare Only | July 2017 - December 2019



- Acute Myocardial Infarction (Heart Attack) National Average 12.3%
- Heart Failure National Average 11.2%
- Pneumonia National Average 15.3%

#### **30-day Readmission Rates**

Inpatient Medicare only July 2017 - December 2019 (Heart Failure) July 2019 - December 2019 (Hospital-wide)



**30-day readmission rates** are the percent of hospitalized patients who return to the hospital within 30 days of discharge. While some readmissions are appropriate, the measure is intended to highlight readmissions to the hospital that were potentially avoidable. The rates are "risk-adjusted," meaning the calculations take into consideration the patients' severity of illness upon admission.

Data source: Hospital Compare www.medicare.gov/hospitalcompare

- Heart Failure National Average 21.9%
- Hospital Wide National Average 15.5%

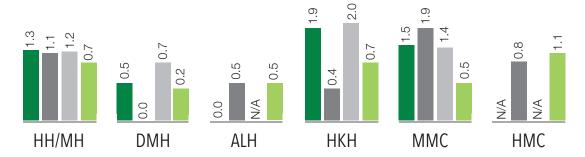
#### **Hospital-Acquired** infections (HAIs) are

infections people get while receiving health care for another condition. HAIs can happen in any health care facility, including hospitals, ambulatory surgical centers, end-stage renal disease facilities, and long-term care facilities. HAIs can be caused by bacteria, fungi, viruses, or other, less common pathogens.

Data source: Hospital Compare www.medicare.gov/hospitalcompare

#### **Hospital-Acquired Infections**

October 2019 - March 2021



- CLABSI (Central Line-Associated Bloodstream Infection) National Average 0.95
- CAUTI (Catheter-Associated Urinary Tract Infection) National Average 0.80
- MRSA (Methicillin-Resistant Staphylococcus Aureus) National Average 1.0
- C. diff (Clostridium difficile) National Average 0.53

Ratio of the actual observed rate to the predicted rate.





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