

# 2018 Pharmacy Technician Continuing Education Event

**When:** Saturday April 7 and April 14, 7:30 AM to 4:00 PM

**Location:** HH Corporate University's Dowdle Center in Huntsville

**Fee:** There is no fee for this program



## Program

- 7:30 am** Registration and CE sign-in
- 7:50 am** Welcome from Michael R. McDaniel, R.Ph., MBA, FASHP, HH Director of Pharmacy
- 7:55 am** Program Overview  
Jerry Robinson and Mary Dang , Conference Moderators
- 8:00 am** The Transitions of a Technician's Role in Transitions of Care  
Mary Dang, Pharm.D., HH Pharmacy Manager  
Objectives:
- Review the Alabama Board of Pharmacy Laws regarding pharmacy technicians
  - Review 'traditional' roles of a pharmacy technician
  - Explain the expanding roles of a pharmacy technician
  - Discuss the role of the pharmacy technician in transitions of care
- 9:00 am** Drug Information Potpourri  
Richard Cramer, Pharm.D., FASHP, BCGP, HH Drug Info Specialist  
Adam Sawyer, Pharm.D., BCPS, BCCCP, HH Critical Care Specialist  
Objectives:
- Identify several new drugs recently FDA approved and their general usage
  - Describe several formulary management strategies to improve drug use
  - Review the general use of common drug information references
- 10:00 am** Medication Safety: What is your role?  
Michele Durda, Pharm.D., HH Medication Safety Pharmacist  
Jerry Robinson, Pharm.D., BCPS, HH STICU Clinical Specialist  
Objectives:
- Define medication errors
  - Review how 'Just Culture' improves medication error reporting
  - Overview of how medication errors reported can be utilized to improve medication safety environment
  - Explain types of common medication errors involving pharmacy technicians and best practices for avoiding certain types of medication errors
  - Discuss medication safety "hot topics" related to regulatory concerns at Huntsville Hospital
- 11:00 am** PSP – Medical Surveillance and Robotics  
Berkley Sykes, Pharm.D., HH PSP Manager  
Chris Pamperin, Pharm.D., HH PSP Supervisor  
Objectives:
- Define medical surveillance
  - Discuss the importance of medical surveillance
  - Explain the purpose of robotics
  - Recognize the functionality within Huntsville Hospital

**How do I register?** Register using the links on email or by using the following QR codes:

April 7th



April 14th



## **How is CE credit awarded?**

CE will be awarded to technicians who attend and participate in the presentations, complete the program evaluations, and provide the information required for NABP e-Profile submission (name, NABP e-Profile #, DOB)

## **Where do I park?**

After registering online, a map including parking instructions will be provided

## **Have additional questions?**

Please contact Jerry or Katie:

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Katie Sims, Pharm.D., BCPS

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**Welcoming pharmacy technicians from the following HH Health System facilities/affiliates:**

Athens-Limestone Hospital  
 Decatur Morgan Hospital Decatur Campus  
 Decatur Morgan Hospital Parkway Campus  
 First Community Senior Select  
 Health Group of Alabama  
 Heart Center, Inc.  
 Helen Keller Hospital  
 Hospice Family Care  
 Huntsville Hospital  
 Huntsville Hospital for Women & Children  
 Lawrence Medical Center  
 Madison Hospital  
 Marshall Medical Center North  
 Marshall Medical Center South  
 North Alabama Managed Care  
 Occupational Health Group  
 Red Bay Hospital  
 Surgery Center of Huntsville

**Program Continued**

- 12:00 pm** *Lunch & Learn*  
 Conflict Resolution  
 Lynn Lee, RN, BSN, Clinical Manager Patient Experience  
 Objectives:
- Demonstrate an understanding of conflict resolution strategies
  - Identify specific constructive and destructive behavioral responses to conflict
  - Recognize one’s own response to conflict and apply new strategies for resolving conflict
  - Describe how communication affects conflict resolution
  - Identify ways to improve communication skills in the workplace to address conflicts
- 1:00 pm** Pharmacotherapy in Palliative Care and Hospice  
 Andrew Koehler , Pharm.D., BCACP, HH Staff Pharmacist  
 Objectives:
- Describe the role of pharmacy in a multidisciplinary palliative care or hospice team
  - Review medication regimens utilized in palliative and hospice care
  - Identify common drug administration issues
  - Demonstrate use of opioid conversion tables
- 2:00 pm** Common Childhood Illnesses and Vaccines  
 Cappy Heyward, Pharm.D., HHWC Staff Pharmacist  
 Katie Vandiver , Pharm.D., HHWC Pharmacy Supervisor  
 Objectives:
- Review childhood illnesses
  - Recognize treatment options for common childhood illnesses
  - Identify benefits and risks of vaccinations in pediatrics
  - Discuss current vaccine controversies
- 3:00 pm** Alabama Pharmacy Law: Naloxone Standing Order  
 Monroe Crawley, Pharm.D., HH Pharmacy Resident  
 Objectives:
- Identify contributing factors to opioid abuse/misuse, and understand the mechanism of action of naloxone when used for acute intoxication
  - Evaluate available naloxone products and outline distinguishing characteristics for each formulation
  - Infer scenarios in which naloxone may be dispensed and/or administered under the Naloxone Distribution for Overdose Prevention Act
  - Describe the directions for use of naloxone products utilized to prevent and treat opioid overdose
- 4:00 pm** Adjournment & CE sign-out



The Samford University McWhorter School of Pharmacy is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education.



**Knowledge-based Continuing Pharmacy Education Credit Information:**

Alabama Pharmacy Law: Naloxone Standing Order (0.1 CEU) .....	0002-9999-17-063-L03-T
Medication Safety: What is your role? (0.1 CEU).....	0002-9999-17-064-L05-T
Additional Topics (0.6 CEUs).....	0002-9999-18-065-L04-T

*\*Speaker disclosures: With the exception of Andrew Koehler, all speakers have no relevant conflicts of interest to disclose. Dr. Koehler’s spouse is affiliated with an organization that could be perceived as a real or apparent conflict of interest in the context of the subject of this presentation. This potential conflict has been resolved and will be discussed during his presentation.*

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